



AVERAGE PRICES FOR THE PACKAGE

Package Category	USD \$		EURO €		INR ₹	
	****	*****	****	*****	****	*****
Price per person/day for a group of 2 persons	55	71	47	61	3500	4500
Price per person/day for a group of 4 persons	47	63	41	54	3000	4000
Group Rates	on request		on request		on request	

* Prices are calculated on double or twin sharing basis.

SPECIAL GROUP TOURS

Travelling in group is a good idea as it is really enjoyable to travel with your family, friends and the like-minded people. It will take you back in time to your school days of enjoyable school picnics and excursions. Moreover, travelling in a group is a good financial decision as it cuts down the cost of accommodation as well the cost of transportation and thus reduces the overall per person cost of the tour. The hoteliers may provide us special discounts for group accommodations and we pass on the same to you to give you the best economical rates. So, while travelling in groups, you'll enjoy having the company of friends with you at all times and you'll save on your expenses to a large margin.

Depending on the strength of the group, we provide luxurious air-conditioned coach or busses for transportation and sightseeing, accommodation in selected hotels, special own language speaking guides etc on special package basis.

Just give us your tour details, strength of the group, number of days you are planning and the destinations you wish to visit and your preferences or special requests. Accordingly, we will plan your tour itinerary and will send it for your review.

We assure you that travelling in group will be a new enthralling experience and you will really love it.

You may also join our "Fixed Departure Trips" starting every Friday.

For more informations and booking, please contact us at: info@tajandmalabar.com

MONEYBACK GUARANTEE

Less Money More Quality

Taj & Malabar claims 20% less price than in the market and provides quite same or higher category and surprisingly with more quality, experience and professionalism.

Be amazed with Taj & Malabar. We are not only affordable, but also counted as one among the leading and most reliable travel operators in India, especially being the first and the only travel operator in India with its unique MONEYBACK GUARANTEE.

SATISFACTION GUARANTEE POLICY:

1. Satisfaction Guarantee Offer is valid on all Taj & Malabar certified hotels included in the package.
2. If the guest doesn't check-in at the hotel due to a mismatch between amenities and inclusions mentioned in the itinerary and those at the hotel, he/she must report and notify the claim to Taj & Malabar within 2 hours after the arrival in hotel. The issue will be resolved within 30 Minutes. If not settled, the guest shall be entitled with accommodation in another equivalent hotel plus 30% of money back of the package price, subject to Taj & Malabar validating their claim.
3. If the guest has checked-in at the hotel and is annoyed by a mismatch between amenities and inclusions mentioned in the itinerary and those at the hotel, he/she must report the claim to Taj & Malabar within 2 hours after the incident. The issue will be resolved within 30 Minutes. If not settled, the guest shall be entitled to vouchers of 30% the package rate, subject to Taj & Malabar validating their claim in the form of vouchers. These vouchers could be redeemed against any value added optional services during your trip or for your further bookings with us. If the whole amount of the voucher remains unredeemed on your return, you may be entitled money back of 10% of the package rate.
4. Claims reported after 2 hours of the incident shall not be considered for refunds in any form.
5. Claims if any, are to be made genuine. After five attempts of invalidated claims, the person/group will be placed in black list and will not be qualified for making any more claims.
6. Taj & Malabar is the sole operator of your trip and hence no third parties such as your accompanying person or contact persons shall be involved or made liable for making claims.

- We uphold our rich heritage [Atithi Devo Bhava](#), show great respect to our guests and guarantee them our best facilities. We abide by the constitution of India and we are bound by the jurisdiction of Kochi where legal claims, if any, are to be submitted.

PACKAGE TERMS AND POLICIES:

- Please carry a print out of the itinerary when you travel.
- The hotels and services mentioned in the itinerary are subject to confirmation against payment.
- The rates are subject to date of journey and hotels selected and are subject to confirmation.
- All optional programmes are only suggestions and are not included in the package price. Hence the entrance fees (persons and the vehicle) for these activities shall be paid by the guests directly.
- All camera and video fees are excluded from the package and hence shall be paid by the guests directly.
- Optional services and facilities in hotels (such as drinks, room service, mini bar, snacks or telephone calls) will be charged at the time of check-out and shall be paid by the guests directly.
- Hotels standard check-in time is 2 pm, and check-out time is 12 pm. In case your flight lands early, and you reach hotel before defined check-in time, early check-in is not guaranteed and depends on hotel's discretion.
- The service inclusions in the package such as elephant ride, Kathakali, etc depends upon availability on the specific day.
- The prices include only the services included in the travel program. And the services, which may be spontaneously listed locally on your own request, are not included in the price.
- Information on travel times between cities and sightseeing tours are subject to the current traffic conditions, the road and weather conditions and the number of travel breaks, which are used by the customers. We are not responsible for inconveniences arising from such third party influences such as strike, rain etc.
- We reserve the right to adjust prices for any additional expenses based on increases in taxes, fuel costs, flight and transport charges imposed by the Reserve Bank of India or due to unforeseeable circumstances.
- If at the time of booking there are no accommodations available in the specified hotels, we reserve the right to book in alternative hotels of equivalent room category.
- In India, smoking in public places is prohibited by law. Public places also include open plan places, restaurants, hotels, pubs, nightclubs, banquet halls etc. No service is allowed in separate smoking areas, except for specially designated smoking rooms in hotels, where available.
- Special vaccines are NOT required for India. Please check your vaccination certificate against updating.
- It is mandatory for foreign guests to present valid passport and visa at the time of check-in.

MODIFICATION AND POSTPONEMENT POLICY

- Taj & Malabar does not incur any charge from you for modifications and postponements of your trips.
- Still a charge calculation may depend upon concerned hotel's modification policy and the nature of inclusions made in the package such as flight tickets, train tickets etc.

CANCELLATION AND REFUNDS POLICY

A refund of the package cost will be made on cancellations as per the below given policy. Cancellation of flight tickets depends upon the airline's cancellation policies.

- Cancellation stage: 33 or more days prior to departure:**
Refund of 85% of package cost on cancellation 33 or more days before departure.
- Cancellation stage: 22 to 32 days prior to departure:**
Refund of 65% of package cost on cancellation between 22 to 30 days before departure.
- Cancellation stage: 15 to 21 days prior to departure:**
Refund of 60% of package cost on cancellation between 15 to 21 days before departure.
- Cancellation stage: 03 to 14 days prior to departure:**
Refund of 40% of package cost on cancellation between 03 to 14 days before departure.
- Cancellation stage: Within 02 days before departure:**
Refund of 20% of package cost on cancellation within 2 days before departure.